

UPLOADING AND DOWNLOADING

MAC

- Do you have an FTP client? If so open it. If not go to: <http://cyberduck.ch/>
- Click the download in the top right if you are using an old Mac you may need an older copy found in the changelog

PC

- Do you have an FTP client? If so open it. If not go to: <http://filezilla-project.org/>
- Click download filezilla client
- **Launch your FTP client browser**
- Login information:
 - Address: [ftp.giganticcolor.com](ftp://ftp.giganticcolor.com)
 - Username: <provided by your Account Manager>
 - Password: <provided by your Account Manager>
- Select files to upload and drag them into your folder
- If no folder exists please contact your Account Manager at 214.741.1970 and one will be added
- Please 'stuff' or 'zip' your files before placing them onto our ftp site. This will make up loading and downloading faster (also makes downloading multiple files at once much easier). See the 'How To Zip/Stuff Files for Mac & PC' sheets for instructions & specifications

UPLOADING AND DOWNLOADING

- Launch your internet browser
- In the URL address window, type: [ftp.giganticcolor.com](ftp://ftp.giganticcolor.com)
- Your username is: <provided by your Account Manager>
Your password is: <provided by your Account Manager>
- Click on the blue, underlined name of the file to download it

PROBLEMS

Should you experience any problems using our FTP site, please contact your Gigantic Color Account Manager or local Gigantic Color office.